



The below survey questions were developed under a National Federation of the Blind (NFB) Help America Vote Act (HAVA) training/technical assistance grant from the U.S. Department of Health and Human Services, Administration on Intellectual and Developmental Disabilities. These questions were developed to provide elections officials with a survey that could be used on a national basis for the purpose of collecting data on voter's experience using online ballot marking systems. Elections officials who use these survey questions are encouraged to send their data to Lou Ann Blake, NFB HAVA project manager, for inclusion of the data in the NFB's national repository of data generated with these questions. Data in the repository will be made available to elections officials and researchers. For additional information, please contact Lou Ann Blake at lblake@nfb.org.

Online Ballot Marking System Survey Questions

1. I used the online ballot marking system because:

- I could not get to my polling place on Election Day.
- I wanted to try it.
- I was not able to use the mail-in ballot.
- Something else. (provide space to write in reason)

2. I thought this voting system was easy to use.

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly disagree

2a. Please explain why you answered Question 2 the way you did. (Optional)

3. Please comment on the way this voting system worked with your computer system.

4. Did you use assistive technology to mark your ballot? Examples of assistive technology include, but are not limited to, screen reader or screen magnification software, sip and puff, head stick, etc.

- Yes
- No
- Not sure

5. If you said "Yes" to the question above, please tell us how well this voting system worked with your assistive technology.

6. I think that most people could learn to use this voting system very quickly.

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree

- Strongly disagree

7. I felt very confident that my vote was cast correctly with this voting system.

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly disagree

8. Would you have participated in this election if this voting system was not available?

- Yes
- No
- Maybe / Not Sure

9. This voting system made it easier for me to vote.

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly disagree

9a. Please explain why you answered Question 9 the way you did. (Optional)

10. Were you able to vote privately and independently in elections before this one?

- Yes
- No
- Not sure / Other

11. Did you have any difficulty voting with this system?

- Yes
- No
- Maybe

11a. If you said "Yes" or "Maybe" to the question above, please tell us what the problem was.

12. Would you use this voting system again if it was available in future elections?

- Yes, I am sure I would use it.
- Yes, I would probably use it.
- I am not sure.
- No, I probably wouldn't use it again.
- No, I am sure I would not use it again.

13. Overall, how satisfied were you with using this voting system?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- Dissatisfied
- Very Dissatisfied

13a. Please explain why you answered Question 13 the way you did. (Optional)

14. How did you vote in the election before this one?

- At my polling place.
- Vote by mail or absentee using a hand marked paper ballot.
- With the same voting system I used in this election.
- I didn't vote in the election before this one.
- I don't remember.
- Other (provide space to write method used)